

## Conference Agenda

8:30am—9:00am

Registration/Continental Breakfast

9:00am—9:30am

Welcome and Opening Comments

9:30am—10:30am/10:45am—12:00pm

**“How leadership volunteers can enhance the work of a Manager of volunteers.”**

**Katherine Marconta**

10:30am—10:45am

BREAK

12:00pm—1:00pm

LUNCH

1:00pm—1:30pm

Marilyn MacKenzie Award  
and Bursary Recipient

1:30pm—2:30pm/2:45pm—4:00pm

**“Volunteer Engagement Defining the Future of the Profession.”**

**Erin Spink**

2:30pm—2:45pm

BREAK

4:00pm

Closing Comments



Best Western—Octavien Banquet Hall

559 Bloor Street West

Oshawa ON L1J 5Y6

905-723-5271

For more Conference information call :

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## Engaging Leadership Volunteers



**Durham Region Association for  
Volunteer Administration**

**2010 Conference**

**Thursday March 11, 2010**

**8:30am—4:00pm**

## Workshop Agenda

### **“How leadership volunteers can enhance the work of a Manager of volunteers.”**

This workshop is based on a successful partnership at the Kingston General Hospital, between volunteer services and a volunteer leadership/mentor team. Participants will compare their current system for managing the day to day changes a coordinator of volunteer resources faces with a system where volunteers play a key role in orientation and training, in planning and organizing recognition and educational activities, fundraising, and providing on going communication with program volunteers. Practical handouts and real life examples of how this system works as well as a Question and Answer segment will be included in this session.

### **“Volunteer Engagement Defining the Future of the Profession.”**

The term ‘volunteer engagement’ is commonly used throughout the profession but what does it really mean and how does volunteer engagement differ from employee engagement? This session will review Canadian research on engagement to provide a clearer definition. This begins our dialogue on how, as a profession, we define ourselves, our purpose and our future.



## Speakers

### **Katherine Marconta**

Katherine is a graduate of Queen’s University in Kingston where she obtained a Bachelor of Science Honours degree majoring in Biology and Health Sciences. She has been a volunteer since her first year at the University where she quickly recognized a way to bring students from the university to the hospital in a win/win situation. Katherine created the Queen’s University Student Auxiliary Branch or QSAB where she was the Fundraising Chair. In 2008 she became the President and provided developmental and leadership opportunities for the 350 student volunteers.

In 2009 the model of QSAB was revealed at a workshop held at the annual PAVRO conference. The key to this model is to shift responsibility towards volunteers who are looking for both personal and specialized leadership advancements. It was well received by professionals from hospitals, public health facilities and non-profit organizations.

Katherine has received a provincial award from the Hospital Auxiliary Association of Ontario.

### **Erin Spink**

Over the past 15 years Erin has been passionately involved as a volunteer, advocate and employee in the social profit sector spanning work with animals, special Olympic athletes, cancer patients and more. Spink’s completed an Honours Sociology Degree, including a year spent in France working towards a Lincense de Sociologie, before receiving her certificate with distinction in Volunteer Program Management from Conestoga College Ontario. She later joined the faculty and has been an associate instructor for the past three years. In 2008, Erin completed an MA in the “Antecedents and Consequences of Volunteer Engagement”. Since the completion of her Master’s Degree, Erin has been sharing her knowledge with others, encouraging rigorous and deep conversations about the future of volunteerism and what role staff who work with volunteers can play. Spink’s interest in volunteers began at the age of six, when she pronounced that while it was wrong to eat animals, hamburgers at McDonald’s came from ‘volunteer cows’ and therefore an exception could be made. Spink currently lives in Toronto, no longer believes in eating volunteers and hopes neither is held against her.



**Yes! I will attend the  
2010 DRAVA Annual Conference**

#### **Early Bird ( by December 31, 2009)**

DRAVA Members:	\$75.00 (per person)
Non-members:	\$100.00 (per person)
Membership + Conference:	\$115.00 (per person)

#### **After January 1, 2010**

DRAVA Members:	\$100.00 (per person)
Non-members:	\$125.00 (per person)
Membership + Conference:	\$140.00 (per person)

**Please complete and return with  
payment by Friday March 5th, 2010**

Name of Organization: \_\_\_\_\_

Person(s) Attending: \_\_\_\_\_

Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_

Number of attendees: \_\_\_\_\_

Cheque Amount: \_\_\_\_\_

Yes, my payment is for my workshop and membership fee combined.

